

Department of Behavioral Health and Developmental Disabilities (DBHDD), Division of Community Mental Health
Office of Children, Young Adults, and Families
Care Management Entities (CME) Continuous Quality Improvement (CQI) Report Card
Individual Provider Level Data - Lookout Mountain CME
November 1, 2016 - January 31, 2017

	Individual Provider Report Card	All Providers - Report Period	Benchmark Target	Individual Provider Numerator (n)	Individual Provider Denominator (N)	Change from Previous Report Period
Youth Served						
1. Number of youth served (unique) during report period	229	369				-29
a. State-funded youth	216	320				-31
b. MFP youth	11	40				3
c. BIP youth	3	10				-2
Functioning						
1. Youth with improvement in CANS score at reassessment (%)	60.6%	65.0%		77	127	6.3%
a. State-funded youth (%)	59.7%	66.3%		71	119	6.0%
b. MFP youth (%)	66.7%	52.6%		4	6	16.7%
c. BIP youth (%)	100.0%	66.7%		2	2	0.0%
2. Youth with regular CIS administration (%)	70.3%	72.9%		161	229	7.5%
a. State-funded youth (%)	69.4%	73.1%		150	216	7.9%
b. MFP youth (%)	72.7%	65.0%		8	11	-14.8%
c. BIP youth (%)	100.0%	90.0%		3	3	40.0%
Restrictive/Non-restrictive setting						
1. Youth placed: PRTF (%)	0.9%	1.1%	5% or less	2	229	-1.5%
a. State-funded youth (%)	0.5%	0.6%	5% or less	1	216	-1.6%
b. MFP youth (%)	9.1%	5.0%	5% or less	1	11	-3.4%
c. BIP youth (%)	0.0%	0.0%	5% or less	0	3	0.0%
2. Average LOS (in days), per youth: PRTF	23.0	17.5		46	2	9.3
a. State-funded youth	27.0	15.5		27	1	11.2
b. MFP youth	19.0	19.5		19	1	16.0
c. BIP youth	N/A	N/A		0	0	N/A
3. Youth placed: YDC (%)	1.3%	0.8%	5% or less	3	229	-0.6%
a. State-funded youth (%)	1.4%	0.9%	5% or less	3	216	-0.6%
b. MFP youth (%)	0.0%	0.0%	5% or less	0	11	0.0%
c. BIP youth (%)	0.0%	0.0%	5% or less	0	3	0.0%
4. Average LOS (in days), per youth: YDC	20.0	20.0		60	3	2.2
a. State-funded youth	20.0	20.0		60	3	2.2
b. MFP youth	N/A	N/A		0	0	N/A
c. BIP youth	N/A	N/A		0	0	N/A
5. Youth placed: STP/RVDC (%)	1.7%	1.9%	5% or less	4	229	-0.6%
a. State-funded youth (%)	1.9%	2.2%	5% or less	4	216	-0.6%
b. MFP youth (%)	0.0%	0.0%	5% or less	0	11	0.0%
c. BIP youth (%)	0.0%	0.0%	5% or less	0	3	0.0%
6. Average LOS (in days), per youth: STP/RVDC	16.0	15.0		64	4	3.0
a. State-funded youth	16.0	15.0		64	4	3.0
b. MFP youth	N/A	N/A		0	0	N/A
c. BIP youth	N/A	N/A		0	0	N/A
7. Youth placed: Inpatient hospital (%)	0.9%	1.6%	3% or less	2	229	-0.3%
a. State-funded youth (%)	0.9%	0.9%	3% or less	2	216	-0.3%
b. MFP youth (%)	0.0%	7.5%	3% or less	0	11	0.0%
c. BIP youth (%)	0.0%	0.0%	3% or less	0	3	0.0%
8. Average LOS (in days), per youth: Inpatient hospital	5.0	5.3		10	2	-1.7
a. State-funded youth	5.0	6.7		10	2	-1.7
b. MFP youth	N/A	4.0		0	0	N/A
c. BIP youth	N/A	N/A		0	0	N/A

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9. Youth placed: CSU (%)	4.8%	6.0%	5% or less	11	229	-2.9%
a. State-funded youth (%)	4.2%	4.7%	5% or less	9	216	-2.7%
b. MFP youth (%)	18.2%	17.5%	5% or less	2	11	-19.3%
c. BIP youth (%)	0.0%	0.0%	5% or less	0	3	0.0%
10. Average LOS (in days), per youth: CSU	5.7	6.8		63	11	-0.9
a. State-funded youth	6.1	7.0		55	9	-0.1
b. MFP youth	4.0	6.4		8	2	-5.0
c. BIP youth	N/A	N/A		0	0	N/A
Community Safety						
1. Youth with new DJJ involvement (%)	1.7%	2.2%	5% or less	4	229	0.6%
a. State-funded youth (%)	1.4%	1.9%	5% or less	3	216	0.6%
b. MFP youth (%)	0.0%	2.5%	5% or less	0	11	-12.5%
c. BIP youth (%)	33.3%	10.0%	5% or less	1	3	53.3%
2. Average number of new DJJ incidents, per youth	1.3	1.1		5	4	-0.1
a. State-funded youth	1.0	1.0		3	3	0.0
b. MFP youth	N/A	1		0	0	N/A
c. BIP youth	2.0	200.0%		2	1	N/A
School Attendance						
1. Percent of youth with unexcused absences	7.0%	7.3%	10% or less	16	229	0.4%
a. State-funded youth (%)	6.9%	7.8%	10% or less	15	216	0.1%
b. MFP youth (%)	0.0%	2.5%	10% or less	0	11	0.0%
c. BIP youth (%)	33.3%	10.0%	10% or less	1	3	33.3%
2. Percent of youth with suspensions	7.9%	8.7%	5% or less	18	229	4.8%
a. State-funded youth (%)	8.3%	9.1%	5% or less	18	216	5.1%
b. MFP youth (%)	0.0%	7.5%	5% or less	0	11	0.0%
c. BIP youth (%)	0.0%	0.0%	5% or less	0	3	0.0%
3. Percent of youth with expulsions	4.4%	3.0%	3% or less	10	229	4.0%
a. State-funded youth (%)	4.6%	3.1%	3% or less	10	216	4.2%
b. MFP youth (%)	0.0%	0.0%	3% or less	0	11	0.0%
c. BIP youth (%)	0.0%	10.0%	3% or less	0	3	0.0%
4. Total days missed due to unexcused absences	109	200				-37
a. State-funded youth	105	166				-41
b. MFP youth	0	29				0
c. BIP youth	4	5				4
5. Total days missed due to suspensions	72	130				53
a. State-funded youth	72	121				53
b. MFP youth	0	8				0
c. BIP youth	0	1				0
6. Total days missed due to expulsions	0	5				-7
a. State-funded youth	0	0				-7
b. MFP youth	0	0				0
c. BIP youth	0	5				0

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Child and Family Team Meetings						
1. CFTMs completed, of scheduled (%)	83.9%	87.6%		405	483	-2.6%
a. State-funded youth (%)	83.3%	86.4%		379	455	-2.8%
b. MFP youth (%)	91.3%	95.5%		21	23	-3.1%
c. BIP youth (%)	100.0%	100.0%		5	5	12.5%
2. CFTM exceptions, of scheduled (%)	4.3%	4.9%		21	483	0.3%
a. State-funded youth (%)	4.6%	5.3%		21	455	0.4%
b. MFP youth (%)	0.0%	3.0%		0	23	0.0%
c. BIP youth (%)	0.0%	0.0%		0	5	0.0%
3. CFTM:Youth Ratio (includes completed and exceptions)						
August 2016	0.60	0.65		135	224	-0.2
a. State-funded youth	0.59	0.64		126	213	-0.2
b. MFP youth	0.88	0.72		7	8	0.0
c. BIP youth	0.67	0.70		2	3	0.4
September 2016	0.56	0.61		121	218	0.0
a. State-funded youth	0.55	0.61		113	204	0.0
b. MFP youth	0.55	0.61		6	11	-0.2
c. BIP youth	0.67	0.78		2	3	0.0
October 2016	0.82	0.80		170	208	0.1
a. State-funded youth	0.83	0.81		161	195	0.1
b. MFP youth	0.73	0.71		8	11	0.0
c. BIP youth	0.50	0.75		1	2	-0.8
Out of Community Disenrollments						
1. Out of community discharges, of all discharges (%)	23.9%	25.0%		11	46	-5.9%
a. State-funded youth (%)	22.2%	17.9%		10	45	-3.7%
b. MFP youth (%)	N/A	77.8%		0	0	N/A
c. BIP youth (%)	100.0%	100.0%		1	1	0.0%
Crisis Response and Availability						
1. Crisis calls received, per youth served	0.04	0.06		9	229	-0.01
2. Crisis calls requiring face-to-face response (%)	44.4%	18.2%		4	9	1.6%
3. Crisis calls requiring EFTM (%)	66.7%	27.3%		6	9	38.1%
Supports						
1. Average number of formal supports in attendance, per CFTM	1.7	2.1		690	405	0.1
2. Average number of informal/natural supports in attendance, per CFTM	1.0	1.3		405	405	0.0
3. Average number of active formal supports, per CFT	1.7	2.4		690	405	0.1
4. Average number of active informal/natural supports, per CFT	1.0	2.2		405	405	0.0
Youth Transfers						
1. Total youth transfers to new Care Coordinator	31	46				-30
a. Youth transfers within CME	30	45				-31
b. Youth transfers outside of CME	1	1				1

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Comprehensive Action Plans						
1. Completed Action Plans submitted within 7 days of CFTM (%)	58.2%	62.1%		245	421	-5.2%
a. State-funded youth (%)	58.2%	62.4%		231	397	-4.4%
b. MFP youth (%)	57.9%	59.7%		11	19	-19.9%
c. BIP youth (%)	60.0%	61.9%		3	5	-11.4%
2. Completed Action Plans submitted within 8-15 days after CFTM (%)	18.8%	18.7%		79	421	-7.5%
a. State-funded youth (%)	19.1%	17.9%		76	397	-8.0%
b. MFP youth (%)	10.5%	23.9%		2	19	-0.6%
c. BIP youth (%)	20.0%	23.8%		1	5	5.7%
3. Completed Action Plans submitted 15 days after CFTM or 30 days after Due Date	23.0%	19.1%		97	421	12.7%
a. State-funded youth (%)	22.7%	19.6%		90	397	12.4%
b. MFP youth (%)	31.6%	16.4%		6	19	20.5%
c. BIP youth (%)	20.0%	14.3%		1	5	5.7%
Caseload						
1. Average number of families on caseload per Care Coordinator per month	10	7		186	19	0
2. Care Coordinators with more than 12 families on caseload per month (%)	42.1%	18.6%		8	19	5.3%
Face-to-face Contacts						
1. Care Coordinators who had an average of 1 or more face-to-face contacts per family per week (%)	15.8%	7.0%		3	19	-42.1%
Care Coordinator Productivity/Service Hour Time						
1. Care Coordinators who spent an average of 3 hours or more per family per week (%)	73.7%	79.1%		14	19	57.9%
Staff Departures						
1. Care Coordinators who left the agency (%)	10.5%	14.0%		2	19	-26.3%

MFP - Money Follows the Person; BIP - Balancing Incentive Program; CAFAS - Child and Adolescent Functional Assessment Scale; CIS - Columbia Impairment Scale;
Plus or minus 5% change is considered no change.

Red = negative change; Green = positive change; Yellow = no change